| STATE OF SOUTH CAROLINA   | A )  | BEFORE<br>PUBLIC SERVICE  |  |
|---|--|---|--|
| (Caption of Case)   |  | OF SOUTH CAROLINA   |  |
| Application of Total Holdings, Inc<br>Communications for a Certificate<br>Convenience and Necessity to Pro<br>Telecommunications Services Thr<br>of South Carolina and for Alternat | of Public  vide Interexchange  oughout the State of                                | DOCKET NUMBER: 2008 -   | неет<br>440 <sub>-</sub> С                               |
| (Please type or print)  |  | SC Bar Number: 11208  |  |
| (Please type or print) Submitted by:  John J. Pringle, Jr.  |  | Telephone: 803-343-1  |  |
| •   |  | Fax: 803-799-8  | 479  |
| Address: Ellis, Lawhorne & Sir  | ns, PA   | Other:  |  |
| PO Box 2285   |  | Email: jpringle@ellislawhor   | ne.com   |
| Columbia SC 29202  NOTE: The cover sheet and information  |  | ar symplements the filing and servi   | ce of pleadings or other papers                          |
| NOTE: The cover sheet and information as required by law. This form is require be filled out completely.  | d for use by the Public Service Con  | mmission of South Carolina for the  | purpose of docketing and must                            |
| Other: INDUSTRY (Check one)   | NATUR  | E OF ACTION (Check all tha  | at apply)  |
| ☐ Electric  | Affidavit  | Letter  | Request  |
| Electric/Gas  | Agreement  | Memorandum  | Request for Certification                                |
| Electric/Telecommunications   | Answer   | Motion  | Request for Investigation                                |
| Electric/Water  | Appellate Review   | Objection   | Resale Agreement   |
| Electric/Water/Telecom.   | Application  | Petition  | Resale Amendment   |
| Electric/Water/Sewer  | Brief  | Petition for Reconsideration  | Reservation Letter                                       |
| Gas   | Certificate  | Petition for Rulemaking   | Response   |
| Railroad  | Comments   | Petition for Rule to Show Cause   | Response to Discovery                                    |
|   | <del></del>  |   |  |
| Sewer   | Complaint  | Petition to Intervene   | Return to Petition                                       |
|   | Complaint Consent Order  | Petition to Intervene  Petition to Intervene Out of Time                              | Stipulation  |
| <b>-</b>  | <u> </u>   |   | $\Box$   |
| ▼ Telecommunications  | Consent Order  | Petition to Intervene Out of Time   | Stipulation Subpoena Tariff                              |
| ☐ Telecommunications ☐ Transportation   | Consent Order Discovery  | Petition to Intervene Out of Time Prefiled Testimony                                  | ☐ Stipulation ☐ Subpoena ☐ Tariff ☐ Other: Auth. Utility |
| <ul><li>☑ Telecommunications</li><li>☑ Transportation</li><li>☑ Water</li></ul>   | Consent Order Discovery Exhibit  | Petition to Intervene Out of Time Prefiled Testimony Promotion Proposed Order Protest | Stipulation Subpoena Tariff                              |
| ☐ Telecommunications ☐ Transportation ☐ Water ☐ Water/Sewer   | Consent Order Discovery Exhibit Expedited Consideration                            | Petition to Intervene Out of Time Prefiled Testimony Promotion Proposed Order Protest | ☐ Stipulation ☐ Subpoena ☐ Tariff ☐ Other: Auth. Utility |
| ☐ Telecommunications ☐ Transportation ☐ Water ☐ Water/Sewer ☐ Administrative Matter   | Consent Order  Discovery Exhibit Expedited Consideration Interconnection Agreement | Petition to Intervene Out of Time Prefiled Testimony Promotion Proposed Order Protest | ☐ Stipulation ☐ Subpoena ☐ Tariff ☐ Other: Auth. Utility |

## **ELLIS: LAWHORNE**

Carol Roof

Direct dial: 803/779-0066 croof@ellislawhorne.com

April 20, 2009

## FILED ELECTRONICALLY

The Honorable Charles L.A. Terreni Chief Clerk South Carolina Public Service Commission Post Office Drawer 11649 Columbia, South Carolina 29211

RE: Application of Total Holdings, Inc. d/b/a GTC Communications for a

Certificate of Public Convenience and Necessity to Provide Interexchange Telecommunications Services Throughout the State of of South Carolina

and for Alternative Regulation

Docket No. 2008-440-C, Our File No. 1761-11619

Dear Mr. Terreni:

Enclosed is the **Authorized Utility Representative Form for Telecommunications Carriers** filed on behalf of Total Holdings, Inc. d/b/a GTC Communications in the above-referenced docket.

If you have any questions or need additional information, please do not hesitate to contact me.

Sincerely,

ELLIS, LAWHORNE & SIMS, P.A.

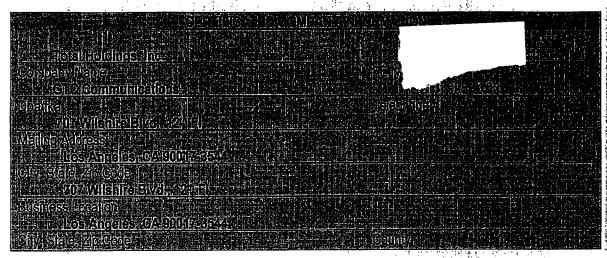
Carol Roof
Paralegal

Paraleg

cc: C. Lessie Hammonds, Esquire (via electronic mail service)
Nathaniel Law, Esquire (via electronic mail service)

Enclosure

## AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS TYPE: [X] IXC [ ] CLEC [ ] ILEC [ ] Wireless





Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

|     | Heather Hall, VP of Operations   |
|-----|--|
| A.  | General Manager (Include Address if different than above)  |
|     | 213-995-9700 / 213-995-9710 / heatherh@mygtc.com   |
|     | Telephone Number / Facsimile Number / E-mail Address   |
|     | Lucy Sung  |
| В.  | Customer Relations/Complaints Representative (Include Address if different than above)   |
|     | 213-995-9700 / 213-995-9710 / lucys@totalcallusa.com   |
|     | Telephone Number / Facsimile Number / E-mail Address   |
|     | Heather Hall, VP of Operations   |
| C1. | Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)  213-995-9700 / 2130-995/9710 / heatherh@mygtc.com |
|     |  |
|     | Telephone Number / Facsimile Number / E-mail Address 800-486-4030  |
| C2. | Customer Contact (Toll Free Number)  |
|     | Heather Hall, VP of Operations   |
| D.  | Engineering Operations (Include Address if different than above) 213-995-9700 / 213-995-9710 / heatherh@mygtc.com  |
|     | Telephone Number / Facsimile Number / E-mail Address   |

|        | Heather Hall, VP of Operations   |
|--------|--|
| E.     | Test and Repair (Include Address if different than above)  |
|        | 213-995-9700 / 213-995-9710 / heatherh@mygtc.com   |
|        | Telephone Number / Facsimile Number / E-mail Address  Heather Hall, VP of Operations                       |
| F.     | Emergencies (During Non-Office Hours)  |
|        | 213-995-9700 / 2139-995-910 / heatherh@mygtc.com   |
|        | Telephone Number / Facsimile Number / E-mail Address   |
| in add | lition, please provide the following company contact information to assist in proper routing of            |
| corres | pondence and invoices:   |
|        |  |
| •      | Mark Leafstedt, Chief Executive Officer  |
| G.     | Regulatory Officer (Include Address if different than above) 213-995-9700 / 213-995-9710 / legal@mygtc.com |
|        | Telephone Number / Facsimile Number / E-mail Address   |
|        | N/A  |
| Н.     | Dual Party Mailings (Name)   |
|        |  |
|        | (Mailing Address)  |
|        |  |
|        | Telephone Number / Facsimile Number / E-mail Address N/A   |
| I.     | Interim LEC Fund Mailings (Name)   |
|        | (Mailing Address)  |
|        | (Maining Address)  |
| •      | Telephone Number / Facsimile Number / E-mail Address Alice Breslow, Compliance Paralegal                   |
| J.     | Universal Service Fund Mailings (Name) 707 Wilshire Blvd., 12th Fl, Los Angeles, CA 90017-3544             |
|        | (Mailing Address)  |
|        | 213-995-9700 / 213-995-9710 / aliceb@mygtc.com   |
|        | Telephone Number / Facsimile Number / E-mail Address   |
|        | Alice Breslow, Compliance Paralegal  |
| K.     | Gross Receipts Mailings (Name)   |
| •      | 707 Wilshire Blvd., 12th Fl, Los Angeles, CA 90017-3544  |
| . '    | (Mailing Address)  |
|        | 213-995-9700 / 213-995-9710 / aliceb@mygtc.com   |
|        | Telephone Number / Facsimile Number / E-mail Address   |
|        | Mark Leafstedt / Meules fuffice  |
|        | This form was completed by Signature   |
|        | Chief Executive Officer / 04 (5/2009"  |
|        | Title Date   |
| RETU   | RN COMPLETED FORM TO: Public Service Commission of SC  |
|        | Docketing Department   |
|        | Post Office Drawer 11649   |
| •      | Columbia, South Carolina 29211   |
|        | Office of Regulatory Staff   |
|        | Attn: Jeanne Gordon  |
|        | 1401 Main Street, Suite 900 Columbia, South Carolina 29201   |